

Message

From: Burrows, Cynthia [Burrows.Cynthia@epa.gov]
Sent: 1/28/2021 8:20:38 PM
To: Kim, Lena [Kim.Lena@epa.gov]; Fang, Sharon [Fang.Sharon@epa.gov]; Uybarreta, Thomas [Uybarreta.Thomas@epa.gov]; Konfirst, Kathrina [konfirst.kathrina@epa.gov]; Esher, Diana [Esher.Diana@epa.gov]
Subject: RE: FYI ONLY: Advancing Civil Conversations pilot- hot wash input

I love the last idea to engage participants on what they think the solution is, have the story teller (sharer) then share how they solved it and then allow dialogue.

From: Kim, Lena <Kim.Lena@epa.gov>
Sent: Thursday, January 28, 2021 2:56 PM
To: Burrows, Cynthia <Burrows.Cynthia@epa.gov>; Fang, Sharon <Fang.Sharon@epa.gov>; Uybarreta, Thomas <Uybarreta.Thomas@epa.gov>; Konfirst, Kathrina <konfirst.kathrina@epa.gov>; Esher, Diana <Esher.Diana@epa.gov>
Subject: FYI ONLY: Advancing Civil Conversations pilot- hot wash input

While today's session is still fresh, I jotted down a few items to consider for next week's hotwash on this session.

FYI ONLY- NO ACTION REQUIRED- bullets to help get the conversation started. This text will be included in the hot wash invite.

Strengths:

- The mere fact that this session was held sends a strong message that civility matters to R3 senior leadership (and clearly amplifies Biden's now-famous message to his White House staff)
- Creative, story-telling based approach to driving home messages
- We made a clear attempt to support DDs and Deputies in an alternative way to tackling tough conversations w staff, AS WELL AS expanded applicability to communities with EJ issues and Superfund communities.
- Organized, dynamic, informal session

Improvement areas-

- Making clearer connection between each story and concrete tools R3 leaders can use
- Should we consider using stories that are more work-related to make the connection with R3 crystal clear? I'm on the fence.
- Less "spoon feeding" attendees with each story's solution- consider stopping the story BEFORE the solution was reached, and asking attendees- "here's a break in the story- What would YOU do?" Gets people thinking and engaging even more...

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